



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	Docket No.: 067220-0313100
)	
Michael ZIRNGIBL <i>et al.</i>)	Confirmation No.: 5280
)	
Serial No.: 09/455,534)	Examiner: Gerald Gauthier
)	
Filed: December 7, 1999)	Group Art Unit: 2645

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH INTEGRATED INBOUND
AND OUTBOUND VOICE SERVICES

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the documents listed on the attached Form PTO-1449.

Applicants have listed publication dates on the attached PTO-1449 based on information presently available to the undersigned. However, the listed publication dates should not be construed as an admission that the information was actually published on the date indicated.

Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

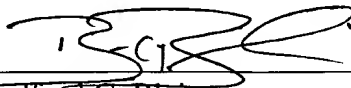
This Supplemental Information Disclosure Statement is being filed more than three months after the filing date of a national application other than a continued prosecution application under 37 C.F.R. §1.53(d), or more than three months after the date of entry of the national stage as set forth in 37 C.F.R. §1.491 in an international application, and after the mailing date of the first Office Action on the merits, but before the mailing date of any of a Final Action under 37 C.F.R. §1.113, a Notice of Allowance under 37 C.F.R. §1.311, or an action that otherwise closes prosecution in the application. 37 C.F.R. §1.97(c).

Please charge the \$180.00 fee [37 C.F.R. 1.17(p)] to Deposit Account No. 03-3975. In addition, please charge any fee deficiencies, or credit any overpayment, to Deposit Account No. 03-3975 as needed to ensure consideration of the Supplemental Information Disclosure Statement. A duplicate copy of this paper is attached.

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

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INFORMATION DISCLOSURE CITATION IN AN APPLICATION				Docket Number		Application Number	
				067220-0313100		09/455,534	
				Applicant(s)			
				Michael ZIRNGIBL <i>et al.</i>			
Form PTO-1449				Filing Date		Group Art Unit	
				December 7, 1999		2614	
U.S. PATENT DOCUMENTS							
*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	A	5,652,789	07/27/97	Miner et al.			
	B	5,794,207	08/11/98	Walker et al.			
	C	6,047,264	04/04/00	Fisher et al.			
	D	6,311,178	10/30/01	Bi et al.			
	E	6,430,545	08/06/02	Honarvar et al.			
	F	6,600,736	07/29/03	Ball et al.			
	G	6,707,889	03/16/04	Saylor et al.			
	H	6,741,967	05/25/04	Wu et al.			
	I	6,792,086	09/14/04	Saylor et al.			
	J	6,888,929	05/03/05	Saylor et al.			
	K	6,895,084	05/17/05	Saylor et al.			
	L	6,940,953	09/06/05	Eberle et al.			
	M	6,964,012	11/08/05	Zirngibl et al.			
	N	6,977,992	12/20/05	Zirngibl et al.			
	O	7,020,251	03/28/06	Zirngibl et al.			
FOREIGN PATENT DOCUMENTS							
	REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translations YES NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
	P	MSTR167 – Wikipedia, definition of “Push Technology”, printed from http://en.wikipedia.org/wiki/Push_technology , printed on 1/17/06, 1 page.					
	Q	MSTR-168 – “Travelocity.com-airline tickets, hotel accommodations and car reservation online” [online], 1999-02-09 [retrieved on 2006-01-10]. Retrieved from the Internet: <URL: http://web.archive.org/web/19990209191411/www2.travelocity.com/ttools/freqtrav.html .					

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.